

DATA RESCUE 3

“Do-it-Yourself” Data Recovery Software

Reviewers Guide

Publisher: Prosoft Engineering, Inc.

Price: \$99.00

Free Demo Available at: <http://www.prosofteng.com/downloads/>

System Requirements: Application Requirements

Requires Mac OSX 10.4.11 or newer • 512 MB RAM minimum, 1 GB or more recommended • PowerPC G4, G5, or Intel® 1.0 GHz processor minimum • FireWire, USB 2.0, eSATA or internal drive to recover to*

Boot-Disc Requirements

DVD drive • 512 MB RAM minimum, 1 GB or more recommended • PowerPC G4, G5, or Intel® 1.0 GHz processor minimum • FireWire, USB 2.0, eSATA or internal drive to recover to*

*This drive must have free space for recovered files, plus 1% the size of the drive or volume to be scanned. In addition, to run the animated interface requires the following:

• Quartz Extreme graphic card • 32MB VRAM • 512MB RAM • Mac OS X 10.5 or greater.

If the minimum requirements for the animated interface are not met, the program will revert to a non-animated interface.

Documentation: PDF manual

Support: Prosoft takes pride in providing the best customer service possible. We offer unlimited FREE pre and post sales technical support via phone or email. Our support team is located in our corporate office in Northern California and is available from 7:00 A.M. to 5:00 P.M. PST Monday - Friday. We also offer low cost replacement DVDs and reasonable upgrade policies. If a customer needs their DVD replaced or updated, one is mailed for only \$7.50...enough to cover our costs. Other companies charge up to \$29 + shipping.

Intended Audience: Anyone that has a computer and needs to recover data from a drive that is no longer mounting, crashed or if they've deleted files.

Apple Stores and most other online stores

Where to Buy: Sales: 877-477-6763

Contacts: Support: 925-426-6306 or support@prosofteng.com

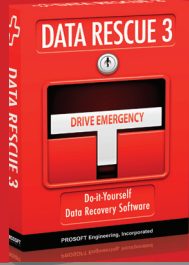
Data Rescue 3 is the best data recovery utility on the market for recovering files from a crashed hard drive. In fact we market Data Rescue as “Hard Drive Recovery Service in a box!” because many data recovery services actually use Data Rescue. Data Rescue works when all other tools fail (in fact, we get a lot of referrals from our competitors’ technical support departments who tell their customers about Data Rescue when their tool fails).

Data Rescue is not a repair utility like Drive Genius 3, DiskWarrior and TechTool Pro; Any drive-repair (directory repair) utility stands the chance of writing over files during the repair process, meaning you can lose data. If you do not have a backup of all your files, you should NOT use a repair utility like Drive Genius 3, DiskWarrior or TechTool Pro until you've safely recovered those files to a secondary drive. Data Rescue will NOT write to the drive it's scanning and therefore never puts your data in harm's way. This is why so many data recovery service shops have come to rely on the power of Data Rescue to offer their customers data recovery services.

Data Rescue can also “see” a drive when other utilities fail to. A good example of this is when Apple released Panther a few years back. That first release of Panther caused any FireWire 800 drives plugged into the system to automatically be corrupted to where they did not mount on the desktop anymore. DiskWarrior and TechTool Pro could not be used in that situation because they either didn't see (could not mount) the drive, or simply offered a sole solution of initializing the drive (meaning all data on the drive would be lost). Only Data Rescue was able to mount the drive and recover the files from that drive over to a new drive. Data Rescue sales spiked over 3000% that week alone and the product name became forever ingrained in the minds of those who recovered all their data using Data Rescue.

A good internet search will confirm this as well as many customer testimonies that tell of similar circumstances, “My drive crashed, I tried a bunch of software titles from other companies and none of them worked, I lost hope, then found Data Rescue from Prosoft, which saved the day and recovered everything.”

Data Rescue is not only the leading crashed-drive recovery software, but now with Data Rescue 3, it is the leading deleted-file recovery software too—With OS X (UNIX), deleted or trashed files are actually pretty hard to get back. Just like the old days of OS 8 and 9, when you delete a file it's marked as free space, meaning the system can use that space when needed. However, in OS 8 and 9 that space wasn't used as it is now in OS X. In OS X there are many background processes taking place and very rapidly the free space where your deleted file was residing is written over. Most tools can't find your deleted files either, because they are no longer accounted for in the directory.



DATA RESCUE 3

“Do-it-Yourself” Data Recovery Software

Reviewers Guide

Data Rescue has established itself as the industry leader in hard drive and deleted file recovery for the Mac platform. Prosoft continues to improve and evolve Data Rescue 3 by adding new features and improving on the same award-winning foundation of the original Data Rescue. Support for Snow Leopard, an all new arena interface and a new feature called FileIQ® have been added as well as improvements to speed and overall performance.

The new feature in Data Rescue 3 is FileIQ®. FileIQ has the possibility to “learn” your file type if it’s not already supported. This is important for proprietary software users (like government/military, etc.) as well as obscure file types that might not be in widespread use. Simply drag sample files to the FileIQ bin and Data Rescue 3 will learn these new file types. With Data Rescue 3, we scavenge that free space by searching for different known file types. By using Deleted File Scan, Data Rescue 3 is scanning the entire free space on your drive, looking for and recreating all the files in that free space. This is the most effective way of recovering deleted files in OS X.

Please note that you will need an external USB or FireWire hard drive, or secondary internal hard drive to recover your data to. Once again, this is because Data Rescue 3 will NOT write to your bad drive (which can cause more problems or worse, loss of your files). Data Rescue 3 comes with an emergency bootable DVD for Intel-based Macs and PowerPC-based Macs.

Key Features:

- Leaves the original disk untouched to preserve data, so there is no chance of losing additional data.
- Works if the drive fails to mount or only partially operates.
- Recovers your whole drive or just the files you need
- Recovers deleted items
- Recovers pictures, movies, and music from Mac and PC drives
- Works when the other utilities fail
- Professional results, yet easy to use